



OPERATIONALIZING MCSC Child Search Network

The Canadian Association of Chiefs of Police (CACP) has identified the Missing Children Society of Canada's (MCSC) Child Search Network as a national system designed to meet the 'gap of response' for high-risk missing children cases that do not meet the AMBER Alert's strict criteria.

Below are the steps to operationalize the Child Search Network in your agency.



ENGAGE I.T

- 1** Brief IT on the progressive web-app and have a representative contact MCSC to understand support needed for the Child Search Network
- 2** Contact MCSC for initial consult, and set up training for your team on the MCSC Police Hub (<https://police-csn-mcsc.hub.arcgis.com/>)

alerts@mcsc.ca | 1-844-363-2453
- 3** IT will work with MCSC to have MCSC rescu put onto all phones.

DEVELOP PROCEDURES

- 1** Identify who is authorized to submit case information regarding high-risk missing children to be profiled in the Child Search Network database.
- 2** Identify who is authorized to send SMS text alerts for high-risk missing children to community members through the Child Search Network.
- 3** Train identified personnel to use MCSC Police Hub for uploading case information and activating SMS text alert (MCSC available to assist)
- 4** Determine protocol for case management/authorization during non-business hours (5pm-8am evenings & weekends)
- 5** Disseminate the Investigator FAQ's to incident Commanders and identified personnel.
- 6** Define the process to submit case update information to be profiled in the Child Search Network (including location updates, additional images, circumstance changes and case resolutions).
- 7** Ensure team members attend training with MCSC to learn about the Child Search Network's functionalities.

COMMUNICATIONS:

Engage the Public Affairs/Communication Department for internal messaging to your agency and external messaging to the community.