



Next Generation 9-1-1 Self-Assessment

Ask yourself	In My Organization	Yes	No	Don't Know
1. Does my organization have a member with rank assigned AND is he/she accountable for NG9-1-1 success?	A member of the senior management team, with the authority to make decisions, set priorities and remove roadblocks, has been assigned to manage this project. This person understands that they are responsible to ensure NG9-1-1 success and they have the resources to make it happen.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Does the assigned member provide monthly status reports to the executive?	Regular reports are produced, thereby ensuring that the executive is aware of issues or problems that may be preventing critical progress.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Has my organization surveyed all its communications equipment to ensure all items will function with NG9-1-1?	The entire communications continuum, including the Computer Aided Dispatch (CAD) system, has been reviewed to ensure the vendor is up-to-speed and able to make the necessary changes. Our network supplier (ex. Bell, SaskTel, or Telus) is involved in the planning process. (Note: Many legacy items may not be compatible due to the transition from an analog to a digital platform.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Has my organization set aside significant capital and operating funds to ensure NG9-1-1 will be implemented on time and will be sustainable in the future?	An appropriate capital budget has been approved to upgrade equipment (e.g. call taker and dispatcher call handling equipment, computer aided dispatch interfaces, recording systems, etc.) for our primary and back-up 9-1-1 centres. An appropriate annual operating budget has also been identified for the future.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Are we working with the fire and paramedic partners in our community to ensure they are placing an urgent priority on the NG9-1-1 project?	We have communicated with our fire and paramedic partners in the community to align our efforts and ensure the seamless transfer of calls from one first responder communications centre to another.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Are we working with other organizations to ensure we keep up to date with the decisions that are being made related to the NG9-1-1 project?	We are aware of, and are receiving updates from, subject matter experts involved with one or more of the following organizations: the government of Canada, the CRTC Emergency Services Working Group (ESWG), the Association of Public-Safety Communications Officials (APCO) Canada, the National Emergency Number Association (NENA), the CACP Information and Communications Technology (ICT) Committee, or my provincial association of chiefs of police.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have a number of “no” or “I don’t know” answers, it’s time to take decisive action. Work needs to be assigned and plans need to be made. This is an urgent public safety matter. If you have questions about this process, the CACP ICT Committee can point you in the right direction to find answers! The reality is, if your Public Safety Answering Point (PSAP) does not fully complete an orderly conversion to the new digital NG9-1-1 system by June of 2023, the 9-1-1 system in your community will cease to function. Your citizens will not have 9-1-1 services.