

# CACP Information and Technology Summit

February 22 – 25, 2026  
Vancouver, BC



# Sommet de l'ACCP sur l'information et la technologie

22 – 25 février 2026  
Vancouver (Colombie-Britannique)

## **Beyond the Status Quo: New Ways of Delivering Public Safety Technology** **Exploring bold shifts in how agencies use technology to operate, serve, and evolve.**

Every two years, the CACP Information & Communications Technology (ICT) Committee brings together the country's top public safety technology leaders to connect, collaborate, and chart the path forward. More than just a conference, this summit is a catalyst for bold ideas, national alignment, and shared progress.

Join us as we explore what's next in AI, digital trust, cybersecurity, data-driven leadership, and interagency collaboration. Discover real-world solutions, tested strategies, and emerging technologies that are reshaping the way public safety is delivered across Canada.

With a focus on both transformation and sustainability, this year's theme is all about balancing innovation with impact. You'll leave with new connections, inspiring ideas, practical toolkits, and a renewed sense of purpose—ready to lead change in a world of complex risks and limited resources.

### **Key Focus Areas:**

- Embracing innovation and intentional change while building public trust through transparency and responsible adoption
- Advancing interoperability by fostering cross-disciplinary and cross-jurisdictional collaboration
- Highlighting real-world examples that break down silos and accelerate progress
- Addressing the critical need for cyber resilience and the tools required to safeguard public safety infrastructure
- Equipping senior leaders to guide ethical, inclusive, and effective digital transformation
- Leveraging data and intelligence to support evidence-based decision-making and responsible AI deployment
- Ensuring participants understand how technology can improve front-line operational efficiency, streamline processes, and optimize resource allocation within their respective agencies.

TIME	SUNDAY, FEBRUARY 22, 2026
17:00-19:00	Onsite Registration ( <i>Pacific Ballroom Foyer</i> )

TIME	MONDAY, FEBRUARY 23, 2026
07:00	Onsite Registration ( <i>Pacific Ballroom Foyer</i> )
07:00-18:30	Exhibit Show ( <i>BC Ballroom</i> )
07:00-08:30	Breakfast ( <i>BC Ballroom</i> )
08:30-17:00	Plenary Sessions ( <i>Pacific Ballroom</i> )
08:30-08:45	<b>Welcome and Opening Remarks</b> <ul style="list-style-type: none"> <li>Chief Superintendent Doug Ross, M.O.M., RCMP; Co-Chair, Canadian Association of Chiefs of Police, Information and Communications Technology Committee</li> </ul>
08:45-09:45 <b>SESSION 1</b>	<b>Good Cop, Bot Cop: Policing in the Age of Algorithms</b> <p><i>Presenter</i></p> <ul style="list-style-type: none"> <li>Ritesh Kotak, Lawyer, Tech Analyst and Media Contributor</li> </ul> <p><i>Description</i></p> <p>As policing enters the algorithmic age, emerging technologies like AI are reshaping how law enforcement operates. But with innovation comes complexity, and a host of questions related to ethics, law, privacy and cybersecurity. This session explores the promises and pitfalls of tech-driven policing, asking how we balance efficiency with accountability, and automation with human judgment. The session unpacks what it means to be a “Good Cop” in a world where bots are a part of the beat.</p>
09:45-10:45 <b>SESSION 2</b>	<b>Technology at the Executive Table: Shaping the Future of Canadian Policing</b> <p><i>Panellists</i></p> <ul style="list-style-type: none"> <li>Ron Anderson, M.O.M., Chief Innovation and Technology Officer, Edmonton Police Service</li> <li>Antoine Haroun, Chief Officer, Technology, Innovation and Knowledge Management, Waterloo Regional Police Service</li> </ul> <p><i>Description</i></p>

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	This panel brings together four CIO-level leaders from Canadian law enforcement to explore why technology executives must have a voice at the decision-making table. They will discuss how this inclusion accelerates innovation, drives organizational transformation, and directly contributes to why their agencies are recognized as leaders in technology adoption across Canada today.
10:45-11:15	<b>Network Break</b> ( <i>BC Ballroom</i> )
11:15-11:45 <b>SESSION 3</b>	<b>National Cyber Threat Landscape: Insights and Guidance from CSE</b>
11:45-12:15 <b>SESSION 4</b>	<b>NG9-1-1 in Canada: Progress and Next Steps</b>  <i>Presenter</i> <ul style="list-style-type: none"> <li>• Eric Janus, Operations Manager, Communications Centre, Ottawa Police Service; Co-Chair, CACP ICT NG 9-1-1 Working Group</li> <li>• James Brown, Ontario Provincial Police; Co-Chair, CACP ICT NG 9-1-1 Working Group</li> </ul>
12:15-13:15	<b>Lunch</b> ( <i>BC Ballroom</i> )
13:15-13:45 <b>SESSION 5</b>	<b>From Data to Deployment: Using GIS and Crime Severity Index to Map and Mitigate Harm</b>  <i>Presenters</i> <ul style="list-style-type: none"> <li>• Chief Rich Johnston, Barrie Police Service</li> <li>• Madison Charman, Organizational Researcher, Barrie Police Service</li> <li>• Samantha Scott, Tactical Operations Crime Analyst, Barrie Police Service</li> </ul> <i>Description</i> Explore how Barrie Police Service is using GIS technology and hexagonal grid mapping to identify “harm spots” based on weighted crime data from the Canadian Crime Severity Index (CSI). This tech-enabled approach addresses spatial bias, improves data accuracy, and enhances operational targeting. Grounded in evidence-based policing research (Sherman, Braga), the session highlights a live randomized controlled trial comparing address-based and hex-based enforcement strategies, showcasing how innovative mapping tools can transform how agencies prioritize harm and deploy resources.
13:45-14:15 <b>SESSION 6</b>	<b>Project Lantern – A Proactive Approach to Missing Person Investigations with Dementia</b>  <i>Presenters</i> <ul style="list-style-type: none"> <li>• Deputy Chief Mark Dapat, Peel Regional Police Service</li> <li>• Sergeant Justin Vandenbrink, Peel Regional Police Service</li> </ul>

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	<p><b>Description</b></p> <p>Project Lantern addresses the costly challenge of missing vulnerable persons through two innovations. The Peel Regional Police developed Ontario’s first comprehensive VPR dashboard, providing officers with quick access to essential information through advanced search functions, mapping with location pins (including home, previous found locations, and likely destinations), and predictive search zones. Additionally, GPS pendant monitoring through Toronto Grace Health Centre offers 24/7 professional healthcare monitoring, including geo-fencing, fall detection, and two-way communication. Relevant for any jurisdiction seeking to reduce resource-intensive missing person responses while improving public safety outcomes.</p>		
<p><b>14:15-14:45</b> <b>SESSION 7</b></p>	<p><b>Tech for the Front Lines: Shaping the Future of Public Safety Communications</b></p> <p><b>Presenter</b></p> <ul style="list-style-type: none"> <li>• Kerianne Gibney, Strategic Engagement Program Manager, Public Safety Communications Research Division, National Institute of Standards and Technology (NIST), U.S. Department of Commerce</li> </ul> <p><b>Description</b></p> <p>The National Institute of Standards and Technology (NIST) Public Safety Communications Research (PSCR) Division leads research efforts to advance communications technology for first responders, equipping them to do their jobs more safely and effectively. Join this session to learn about projects investigating cutting-edge solutions across PSCR’s key focus areas: mission critical services, location-based services, uncrewed aircraft systems, and user experience.</p>		
<p><b>14:45-14:50</b></p>	<p><b>Breakout Instructions</b></p>		
<p><b>14:50-15:20</b></p>	<p><b>Network Break (BC Ballroom)</b></p>		
<p><b>15:20-16:30</b> <b>SESSION 8</b> <b>BREAKOUTS</b></p>	<p><b>STREAM 1</b> <b>Innovating and Collaborating Across Boundaries</b></p>	<p><b>STREAM 2</b> <b>Data, Analytics, and Intelligence</b></p>	
	<p><b>Bridging Technology and Inclusion through Innovation Partnerships</b></p> <p><b>Presenters</b></p> <ul style="list-style-type: none"> <li>• Superintendent Derek McIntyre, Edmonton Police Service</li> <li>• Mr. Ling Huang, Technology North</li> <li>• Kam Dhanoya, Regional Sales Manager, Western Canada, Axon</li> </ul>	<p><b>To Be Confirmed</b></p>	

	<p><b>Description</b>                  EPS, Axon, and Technology North (TN) partnered to integrate neurodiverse talent into digital evidence operations. A 2024 pilot by the EPS employed autistic individuals from TN’s “A-Team” to redact BWC footage in Axon Evidence, supported by TN’s AI tool, RoboCoach. Now permanent, the program enhances efficiency and inclusivity, earning the 2025 CACP/Axon EDI Leadership Award. Panelists will share insights on redefining vendor-agency roles, disaggregating workflows, and leveraging AI to create scalable, inclusive policing models. This initiative sets a new standard for innovation, equity, and public safety impact.</p>	
	<p><b>STREAM 3</b>  <b>Cybersecurity and Resilience</b></p>	<p><b>STREAM 4</b>  <b>Leadership, Strategy, and Change Management</b></p>
	<p><b>Cyber Threats to Canadian Public Safety and Best Practices to Protecting Mission-Critical Systems</b></p> <p><b>Presenters</b></p> <ul style="list-style-type: none"> <li>• James Felton, Director, Information Technology Services, Peel Regional Police Service</li> <li>• Jay Kaine, Director, Threat Management, Motorola Solutions</li> <li>• Tyler Brodbeck, Threat Intelligence Manager, Motorola Solutions</li> </ul> <p><b>Description</b>                  Protecting communities starts with safeguarding mission-critical systems and networks paramount to community safety. This session will offer crucial insights into the current cybersecurity landscape, including trends and threat actor motives within</p>	<p><b>From Ground Zero to Fully Automated: Building a Modern Police Training Section Through Innovation and Integration</b></p> <p><b>Presenters</b></p> <ul style="list-style-type: none"> <li>• Inspector Kelly Wong, Professional Skills Section, Surrey Police Service</li> <li>• Sergeant Ryan Buhrig, Professional Skills Section, Surrey Police Service</li> </ul> <p><b>Description</b>                  In 2021, the Surrey Police Service (SPS) started from scratch with no training systems or inherited infrastructure. Three officers formed the Professional Skills Section (PROFS) and were tasked with building a training section from the ground up. With limited staff and rising demands, innovation wasn’t a luxury, it was the only way forward. This session shares how PROFS built a fully digital, automated training model using</p>

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	Canadian Public Safety. We'll analyze sophisticated cyber campaigns targeting emergency communications infrastructure, like Land Mobile Radio (LMR) systems, Computer-Aided Dispatch (CAD) platforms, and 911 networks. Our experts will decode threat actor tactics, techniques, and procedures (TTPs) and demonstrate how attacks exploit common vulnerabilities. Panelists will discuss best practices, lessons learned, and actionable steps for Canadian Public Safety organizations to protect mission-critical operations.	Microsoft 365 tools, including PowerAutomate, PowerApps, Power BI, and SharePoint, integrated with a custom ILIAS LMS hosted by CPKN. We replaced spreadsheets with real-time approvals, budget oversight, compliance checks, and dynamic training records.	
<b>16:30-18:00</b>	<b>Exhibitors Networking Reception</b> ( <i>BC Ballroom</i> )		

<b>TIME</b>		<b>TUESDAY, FEBRUARY 24, 2026</b>	
<b>07:00-15:45</b>	<b>Exhibit Show</b> ( <i>BC Ballroom</i> )		
<b>07:00-08:00</b>	<b>Breakfast</b> ( <i>BC Ballroom</i> )		
<b>08:00-17:10</b>	<b>Plenary Sessions</b> ( <i>Pacific Ballroom</i> )		
<b>08:00-08:05</b>	<b>Opening Remarks</b> <ul style="list-style-type: none"> <li>Akram Askoul, M.O.M., Niagara Police Service; Co-Chair, Canadian Association of Chiefs of Police, Information and Communications Technology Committee</li> </ul>		
<b>08:05-09:00</b> <b>SESSION 9</b>	<b>To Be Confirmed</b>  <b>Presenter</b> <ul style="list-style-type: none"> <li>Neil Desai</li> </ul>		
<b>09:00-10:00</b> <b>SESSION 10</b>	<b>Beyond the Numbers: Edmonton's Journey to Data-Driven Decision Making</b>  <b>Description</b>		

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	EPS Data Literacy Review - Edmonton will provide a focused discussion on their review of data literacy, highlighting key findings, gaps identified and opportunities for strengthening data driven decision making.		
<b>10:00-10:30</b> <b>SESSION 11</b>	<b>Safe use of AI for Policing</b>  <i>Presenters</i> <ul style="list-style-type: none"> <li>• Dan Phillips, Director, Risk Information Management, Victoria Police Department</li> <li>• Phil Lajoie, Manager, Information Technologies Solutions, Victoria Police Department</li> </ul> <i>Description</i> Case study on the Victoria Police Department’s implementation of on-premises, closed AI LLM (Large Language Model) and RAG (Retrieval Augmented Generation) to use internal data sources, such as Policies, SOPs, etc. By closing the AI model to the Internet we were able to leverage AI features without exposing confidential or sensitive data and fully manage the inherent risks associated with AI at a reasonable cost.		
<b>10:30-10:35</b>	<b>Breakout Instructions</b>		
<b>10:35-11:05</b>	<b>Network Break (BC Ballroom)</b>		
<b>11:05-12:15</b> <b>SESSION 12</b> <b>BREAKOUTS</b>	<b>STREAM 1</b> <b>Innovating and Collaborating Across Boundaries</b>	<b>STREAM 2</b> <b>Data, Analytics, and Intelligence</b>	
	<b>6G Is Not Just the Next G: Rethinking Connectivity for Public Safety</b>  <i>Presenter</i> <ul style="list-style-type: none"> <li>• Ivan Rincon, P.Eng., Executive Director, Emergency Management and Public Safety Communications BC</li> </ul> <i>Description</i> 6G, expected by 2030, will deliver ultra-fast speeds (up to 1 Tbps), sub-millisecond latency, and seamless global connectivity using THz frequencies, AI-native networks, and advanced sensing. Unlike 5G, 6G integrates AI at its core, supports real-time 3D communication,	<b>To Be Confirmed</b>	

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	<p>and emphasizes sustainability. For public safety, 6G enables real-time situational awareness, autonomous operations, AI-driven response, resilient networks, and immersive public engagement. It's not just an upgrade—it's a transformative shift that will empower emergency services to act faster, smarter, and more effectively in crisis situations.</p>		
	<b>STREAM 3</b> <b>Cybersecurity and Resilience</b>		<b>STREAM 4</b> <b>Leadership, Strategy, and Change Management</b>
	<p><b>Testing Your Incident Response Plan</b></p> <p><b>Presenter</b></p> <ul style="list-style-type: none"> <li>• Dale Johnstone, Director, Information Technology, Saskatoon Police Service</li> </ul> <p><b>Description</b></p> <p>Most agencies have some version of an Incident Response Plan, but do the plans actually work? Do the people that would be called on to execute the plan and play critical roles know their jobs? Can you get a hold of people? Training out and testing your plan is essential to being able to effectively respond to an incident. Tabletop exercises are a great way to validate the plan, assess readiness, build confidence and raise awareness outside of the core responder team.</p> <p>The Saskatoon Police Service will share what they've learned from their most recent plan update and tabletop process, and how the lessons will drive further improvements, inside and outside of their IT Division.</p>		<p><b>Is Your Public Safety Network Ready for Digital Transformation? The Private Wireless Answer.</b></p> <p><b>Presenters</b></p> <ul style="list-style-type: none"> <li>• Bruno Capouillez, Nokia</li> <li>• Omar Alkorani, Nokia</li> <li>• James Felton, Director, Information Technology Services, Peel Regional Police Service</li> </ul> <p><b>Description</b></p> <p>Public safety networks are entering a transformative era, where mission-critical broadband technologies are reshaping how agencies operate and communicate. Nokia and Peel Regional Police will discuss how we are taking concrete steps to scale digital transformation by integrating Private wireless (PWLS) and Mission Critical Push-to-X (MCPTX) and augmenting existing infrastructure. This session will explore why we chose this approach, how it enhances situational awareness and operational efficiency, and what it means for the future of emergency communications. Join us to hear insights from the front lines of innovation, shaping the next phase of public safety evolution.</p>

<b>TIME</b>		<b>TUESDAY, FEBRUARY 24, 2026</b>	
<b>12:15-13:15</b>	<b>Lunch</b> ( <i>BC Ballroom</i> )		
<b>13:15-14:00</b> <b>SESSION 13</b>	<b>Use of Technology at the G7</b>		
<b>14:00-14:30</b> <b>SESSION 14</b>	<b>The Canadian PSBN Story: Progress, Participation, and What You Can Do</b>  <i>Presenters</i> <ul style="list-style-type: none"> <li>• Martin McCulloch, Radio System Manager, Waterloo Regional Police Service; Chair, CACP PSBN Working Group</li> <li>• Jeff Brooks, Paramedic Chiefs of Canada (PCC)</li> <li>• Chief (Rtd.) Larry Thomas, Surrey Fire Service, Canadian Association of Fire Chiefs</li> </ul> <i>Description</i> This session will tell the evolving story of a Canadian PSBN—where the project began, and what lies ahead. It will highlight how police, fire, and paramedic leaders can influence direction and support the transition to mission-critical broadband.		
<b>14:30-15:00</b> <b>SESSION 15</b>	<b>To Be Confirmed</b>		
<b>15:00-15:05</b>	<b>Breakout Instructions</b>		
<b>15:05-15:35</b>	<b>Network Break</b> ( <i>BC Ballroom</i> )		
<b>15:35-16:45</b> <b>SESSION 16</b> <b>BREAKOUTS</b>	<b>STREAM 1</b> <b>Innovating and Collaborating Across Boundaries</b>	<b>STREAM 2</b> <b>Data, Analytics, and Intelligence</b>	
	<b>Maximizing the Value of Modernization: Making the Case for the Next Generation of CPIC</b>  <i>Presenters</i> <ul style="list-style-type: none"> <li>• Chief Superintendent Doug Ross, M.O.M., Royal Canadian Mounted Police; Co-Chair, CACP ICT Committee</li> <li>• Mark Penney, Executive Director, Technical Operations, Royal Canadian Mounted Police</li> </ul> <i>Description</i> How the RCMP is evolving the Canadian Police Information Centre (CPIC) is	<b>To Be Confirmed</b>	

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	<p>evolving to meet the demands of modern policing both nationally and globally. This session will unpack the critical role CPIC plays in public safety, the urgent need to modernize its aging infrastructure, and the strategic roadmap to get there. Drawing on insights from Info-Tech’s research and real-world experience—including the RCMP’s modernization initiatives, national, and international collaboration with other agencies and services.</p>	
	<b>STREAM 3</b> <b>Cybersecurity and Resilience</b>	<b>STREAM 4</b> <b>Leadership, Strategy, and Change Management</b>
	<p><b>To Be Confirmed</b></p>	<p><b>Citizen Notification and Community Engagement Solutions - Building safer and healthier communities with your communities</b></p> <p><b>Presenters</b></p> <ul style="list-style-type: none"> <li>• Menasha Nikhanj, Director, Community Engagement and Outreach, Royal Canadian Mounted Police</li> <li>• Greg Burnett, Executive Director, Downtown Community Safety Partnership, Winnipeg Police Service</li> </ul> <p><b>Description</b></p> <p>The session will provide both an overview and Canadian use cases of citizen notification and community engagement tools that policing and other community safety agencies in Canada have begun to adopt. These solutions have allowed public safety agencies a far more unified and efficient way to communicate with the communities they serve on a wide range of community safety and emergency situations.</p>

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		Moreover, these solutions are designed to allow public safety agencies to enlist the help of the communities they serve both to get the word out on incidents and to help solve some incidents, as the use cases will detail, with that communication and “all in” feeling being a key component to enhancing public trust and confidence in policing agencies

TIME		WEDNESDAY, FEBRUARY 25, 2026
07:00-08:30	Breakfast ( <i>Pacific Ballroom Foyer</i> )	
08:30-12:00	Plenary Sessions ( <i>Pacific Ballroom</i> )	
08:30-08:35	<b>Opening Remarks</b> <ul style="list-style-type: none"> <li>Chief Superintendent Doug Ross, M.O.M., RCMP; Co-Chair, Canadian Association of Chiefs of Police, Information and Communications Technology Committee</li> </ul>	
08:35-09:30 <b>SESSION 17</b>	FIFA World Cup	
09:30-10:00	Network Break ( <i>Pacific Ballroom Foyer</i> )	
10:00-11:00 <b>SESSION 18</b>	Vendor Town Hall	
11:00-12:00 <b>SESSION 19</b>	<b>Town Hall</b>  <b>Description</b> Welcome to our townhall session! Over the past two and a half days, we've explored key themes in promoting ethical, efficient, effective, and inclusive technology adoption in law enforcement. Now, it's your turn to share your insights. In this session, we want to hear from you, the delegates, about your views on our primary themes and proposed calls to action. We also seek your feedback on our committee initiatives and what should be on our agenda for the next two years. Your participation is crucial as we work together to enhance public safety practices through innovative technology. Let's engage in meaningful dialogue and shape the future of law enforcement technology together.	

**TIME****WEDNESDAY, FEBRUARY 25, 2026****12:00-12:15****Closing Remarks**

- Akram Askoul, M.O.M., Niagara Police Service; Co-Chair, Canadian Association of Chiefs of Police, Information and Communications Technology Committee
- Chief Superintendent Doug Ross, M.O.M., RCMP; Co-Chair, Canadian Association of Chiefs of Police, Information and Communications Technology Committee