



**Missing Children
Society of Canada**

OPERATIONALIZING MCSC Child Search Network

The Canadian Association of Chiefs of Police (CACP) has identified the Missing Children Society of Canada's (MCSC) new Child Search Network as a national system designed to meet the 'gap of response' for high-risk missing children cases that do not meet the AMBER Alert's strict criteria.

Below are the steps to operationalize the Child Search Network in your agency.



ENGAGE I.T.

1 Brief IT on the app and have a representative contact MCSC to understand support needed for the Child Search Network

2 Contact MCSC for initial consult, and set up training for your team on the MCSC Police Hub (<https://police-csn-mcsc.hub.arcgis.com/>)

info@mcsc.ca | 1-800-661-6160

3 IT will work with MCSC to download the MCSC rescu App onto service devices

DEVELOP PROCEDURES

1 Identify who is authorized to submit case information regarding high-risk missing children to be profiled in the Child Search Network database

2 Identify who is authorized to send SMS text alerts for abducted/high-risk missing children to community members through the MCSC rescu app

3 Train identified personnel to use MCSC Police Resource Hub for uploading case information and activating SMS text alert (MCSC available to assist)

4 Determine protocol for case management/authorization during "non-business hours" (5 pm to 8 am evening & weekends)

5 Disseminate the Investigator FAQ's to Incident Commanders and identified personnel

6 Define the process to submit case update information to be profiled in the Child Search Network (including location updates, additional images, circumstance changes and case resolutions)

7 Ensure team members attend training with MCSC to learn about app functionality

COMMUNICATIONS:

Engage the Public Affairs/Communication Department for internal messaging to your agency and external messaging to the community