



Quality Processes in York Region

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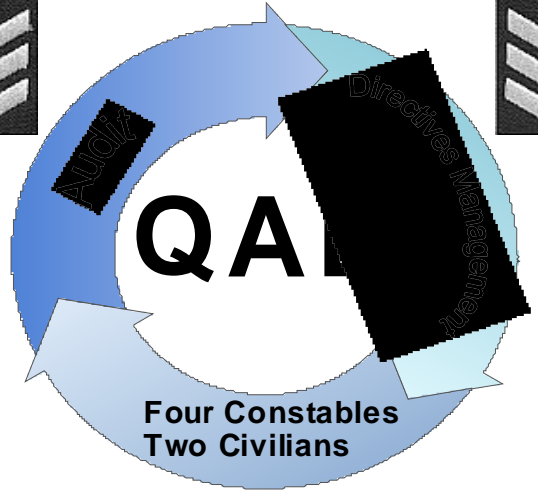
Presentation Overview

- Demographics
- Org Chart
- Risk Management
- Auditing
- Directives Management



Demographics

- Pop. of 965,000
- 9 municipalities
- 1776 sq kms
- 5 Districts
- 1753 members (1296 / 457)
- Ops & Admin D/Cs



QA

Four Constables
Two Civilians



Risk Management (RM)

- SAPs
- PSB
- AAR
- Inquests
- Conference Calls
- Shift Reports



RM Continued

- Ops Comm Staff Meetings
- Staff Leadership Meetings
- Police / Crown
- PVO
- H & S
- Recruits
- Suggestion Box



Audit Process

- When is it initiated?
- Process
- Research
- Communication
- Presentation
- Follow-up



Directives Management (DM)

- MCSCS PSM – 75 standards
- YRP has 149 Procedures
- Initializing a review
- SME's role
- Approval flow
- Final Frontier



COMMUNICATION





Questions?