

RCMP-GRC



ROYAL CANADIAN MOUNTED POLICE • GENDARMERIE ROYALE DU CANADA

Wrap –up Session
2007 Quality Assurance Conference
What we learned

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Conference Objectives

- **Bring back a set of QA skills & tools**
- **Be able to implement a process to monitor & assess the effectiveness of their QA program**
- **Share best practices & network**





Bring back a set of QA skills & tools

- **Dr. Cukier's research paper**
- **Ethics**
- **Risk Management & QA**
- **Presentation of methods from York Regional, Ottawa PS, OPP, SQ, RCMP**
- **Continual auditing**





Be able to implement a process to monitor & assess the effectiveness of their QA program

- **Risk management**
- **Sheila Fraser – OAG**
- **Provincial government inspections**





Share best practices & network

- **Formal presentations**
- **What did you learn over the breaks & after hours?**
- **Who did you meet over the breaks & after hours?**





Resolution

Que les participants de la Conférence mandate le comité organisateur afin de créer un comité permanent, dans le cadre de l'Association Canadienne des chefs de police, destiné à promouvoir l'assurance de la qualité au sein des organismes canadiens chargés de l'application de la loi.

That the conference participants provide the organizing committee members with the mandate to create a permanent committee within the framework of the Canadian Association of Chiefs of Police, whose goal is to promote quality assurance in law enforcement agencies across Canada.





Next Steps

- **Vote**
- **CACP meeting**
- **Inform law enforcement community**





Thank you

- CACP
- OPP
- SQ
- RCMP



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