

**Canadian Association of Chiefs of Police
The Pursuit of Quality Assurance
in Law Enforcement**



Session 10

Provincial General Inspections

Session 10

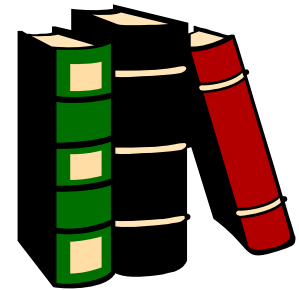
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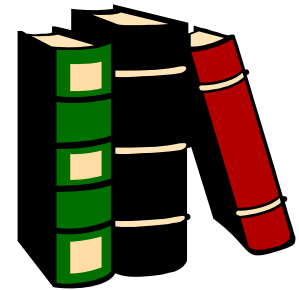
Presentation Overview

1. Ontario's legislative framework and system of inspection and review of police forces.
2. Issues and themes for inspection and review.
3. Inspection and review processes.



The Ontario Model – Legal Framework

- The province's authority derives from the Ontario *Police Services Act* (PSA).
- The Act provides the legislative framework and governance structure for policing in Ontario.
- The provincial Ministry of Community Safety and Correctional Services recommends guidelines for policing in Ontario.
- Guidelines are developed in consultation with police stakeholders (PSAC).
- The Act stipulates that, municipalities are to deliver adequate and effective police services. They must, at a minimum, deliver five core services: crime prevention; law enforcement; assistance to victims of crime; public order maintenance; and, emergency response.



The Ontario Model – Legal Framework

- To assist municipalities in fulfilling their responsibility for the provision of adequate and effective policing, the **Adequacy and Effectiveness of Police Services Regulation** was developed to ensure the consistent delivery of professional police practices throughout the province.
- The ministry develops other regulations and guidelines to assist police in fulfilling their responsibility to provide adequate and effective policing.
- Some other regulations include:
 - Suspect Apprehension Pursuits,
 - Equipment and Use of Force,
 - Violent Crime Linkage Analysis System Reports (ViCLAS).

The Ontario Model of Inspection and Review

- The PSA requires the Minister to:
 - monitor boards and police forces to ensure they comply with prescribed standards of service, and to,
 - conduct a system of inspection and review of police forces across Ontario.

The Ontario Model of Inspection and Review

Police Services Advisors consider the requirements of:

- ✓ legislation,
- ✓ regulation,
- ✓ ministry guidelines and,
- ✓ good practices in police management.

The Ontario Model of Inspection and Review

Issues and Themes

- The Police Services Inspection Program, carried out by the Police Quality Assurance Unit, is one mechanism used by the Ministry to meet the statutory requirements set out in the PSA.
- The Police Services Advisors of the Police Quality Assurance Unit conduct inspections and reviews and offer recommendations when needed.
- These Advisors are assigned to geographic zones and extend support and assistance to police services boards and police services on a variety of issues including compliance with regulations and ministry guidelines.

The Ontario Model of Inspection and Review

Issues and Themes

- Inspections and reviews are conducted to determine compliance with requirements set out in the PSA and its Regulations.
- Inspections are also conducted to determine the extent to which police services boards and/or chiefs of police have followed the Ministry's guidelines for local policies and procedures.
- The actual practices of the police service are examined to determine conformity with the board's policies and the police service's own procedures.

The Ontario Model of Inspection and Review

Issues and Themes

General Inspection Program

- ✓ fulfills a legislated responsibility for the Ministry,
- ✓ engages local partners in the delivery of police, service on a routine and regular basis,
- ✓ assists in ensuring provincial interests in policing are addressed.

The Ontario Model of Inspection and Review

Issues and Themes

Thematic Inspection

- ✓ fulfills a legislated responsibility for the Ministry,
- ✓ engages local partners in the delivery of police service in assessing province-wide preparedness to address matters such as counter-terrorism and communicable disease readiness,
- ✓ assists in ensuring provincial interests in policing are addressed.

The Ontario Model of Inspection and Review

Issues and Themes

Focussed Inspection

- ✓ fulfills a legislated responsibility for the Ministry,
- ✓ often responsive to a local partner's request for an independent and objective examination of an issue of local concern,
- ✓ assists in ensuring provincial interests in policing are addressed.

The Ontario Model of Inspection and Review

Processes and Practices

- Pre-inspection
- Inspection
- Post-inspection
- Follow-up
- Compendium of Results

The Ontario Model of Inspection and Review

Processes and Practices

Pre-inspection

- ✓ 6-8 weeks notice of general inspection,
- ✓ self-audit package,
- ✓ pre-inspection briefing of police services board, chief of police and senior staff and police associations.

The Ontario Model of Inspection and Review

Processes and Practices

Inspection

- ✓ current policy instruction from the police services board,
- ✓ current procedural direction from the chief of police,
- ✓ ability of the service to demonstrate compliance,
- ✓ staff interviews,
- ✓ exit briefings.

The Ontario Model of Inspection and Review

Processes and Practices

Post-Inspection

- ✓ 6-8 weeks first draft,
- ✓ factual review by chief of police,
- ✓ original to police services board,
- ✓ copy to chief of police,
- ✓ copy to association(s).

The Ontario Model of Inspection and Review

Processes and Practices

Follow-up

- ✓ Police Services Advisor,
- ✓ 90 days,
- ✓ 180 days.

The Ontario Model of Inspection and Review

Processes and Practices

Compendium of Results

- ✓ general findings and recommendations,
- ✓ quality assurance value.